

### Abstract of the Disclosure

A method and system for providing integrated control of communication services includes an Integrated Service Controller (ISC) to establish communications with one or more communications networks, such as the Public Switched Telephone Network or the Internet. The ISC is further configured to provide dynamic service profile merging of service specific parameters, which are settable by a customer and/or communications service. The service specific parameters may contain variable entries which each of the communication services provide. The ISC may logically merge the service specific parameters into a multi service profile which contains a master key as well as service specific fields unique to each communications services.